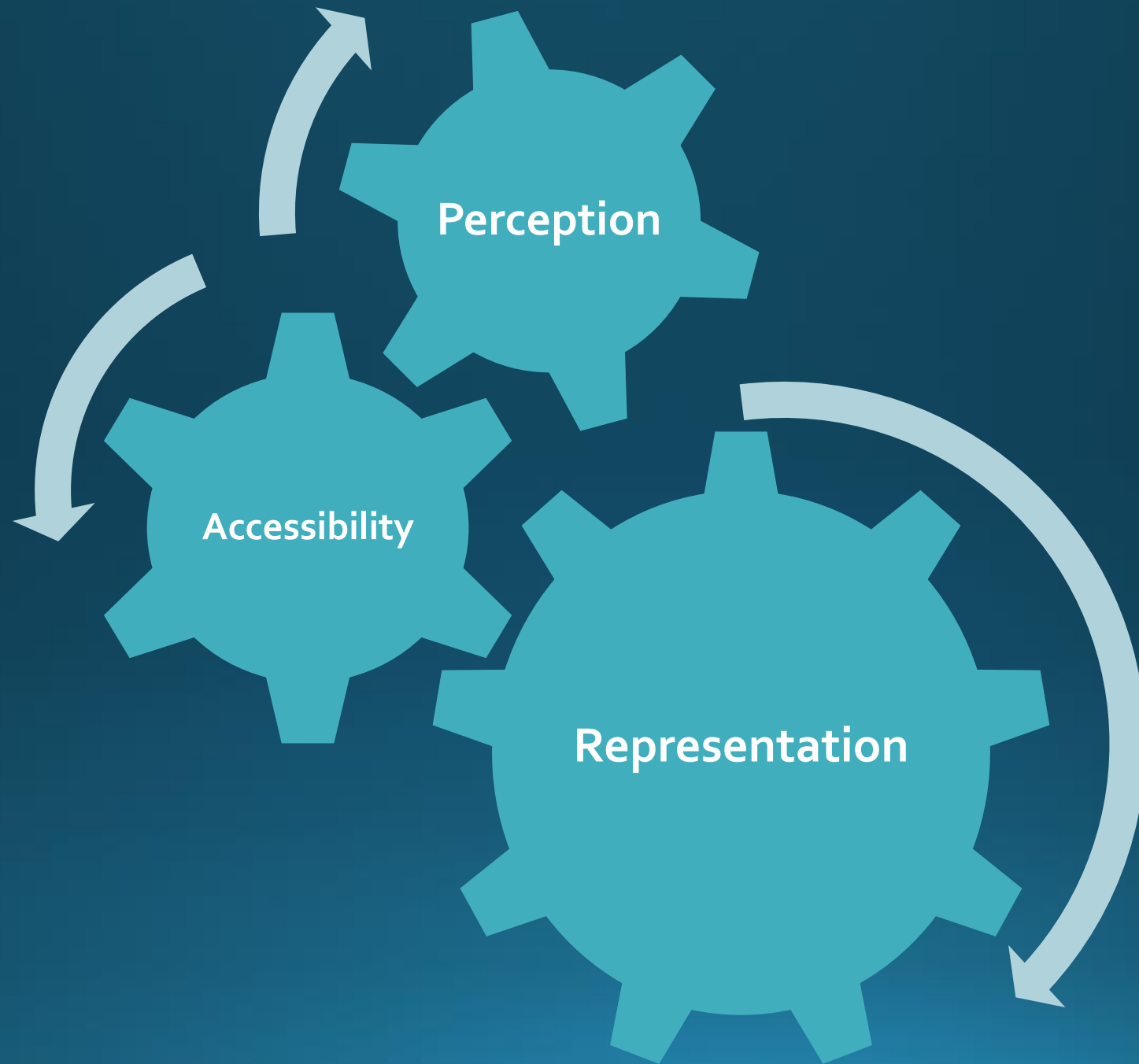


# UX? We Answer!

## The Library as a Nexus for Inclusion

Taylor McNeir, Marquette University

Is Your Library  
**Kind?**



Perception

Accessibility

Representation

# Libraries are...

Unique

Open to all users

Important

Service-oriented

Places for self-discovery

Safe spaces

Capable

The Time is  
**NOW**



1)

**We're Here to  
Help**

**Service Desks  
and Staff**

**Service  
Points**

**Emergency!**

**Navigation  
Aids**

2)

**Watch Your  
Language!**





Think Green (Signage)



Positivity Rules



Location, location

3)

**Design(ate) Space**



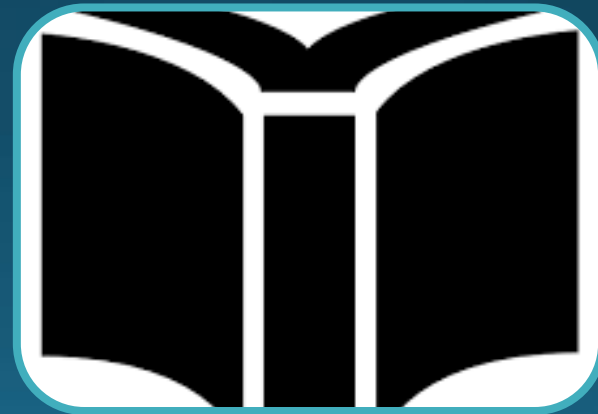
**Collaborative  
Space**



**Quiet Space**



**Labs**



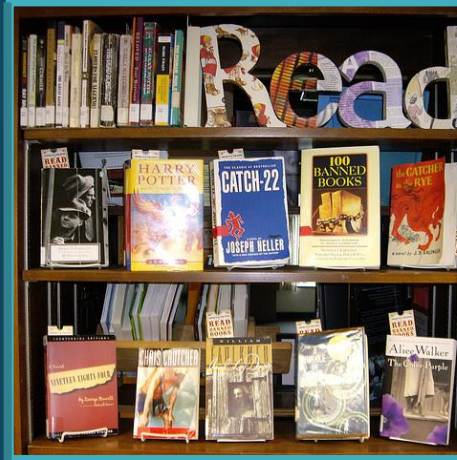
**Special  
Collections/  
Spaces**

4)

# (Re)Focus Your Collections



The  
Informative  
Stuff



Leisure  
Materials,  
special  
materials



What's On  
Your Walls?

5)

REACH Out

(Help)ful Access Points

Readability & Usability

The Mission Statement



# How Do You Measure **Kindness**?





# What can / do?

- 1) Make a Plan ✓
- 2) Start Small ✓
- 3) Keep Yourself Informed ✓

# Thank You!

Go Make the World (and Your Library) a Kinder Place 😊



[http://www.marquette.edu/library/about/  
bio/mcneir.php](http://www.marquette.edu/library/about/bio/mcneir.php)

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